

UTILITY CUSTOMER SERVICE
WAIVED LATE FEE REQUEST (COVID-19)

I am requesting the utility late fees for the accounts listed below be waived, due to the impact of COVID-19. I understand this is only valid for 90 days.

*This form does not establish payment arrangements, please speak with the Utility Customer Service staff concerning the account balance.

Account Name (print)

Date

Address(es) or Account Number(s)

Reason for Request

Signature

Contact Number

E-mail Address

For Office Use

Customer Number

Received by

City of San Marcos Utility Customer Service

Utility_billing@sanmarcostx.gov

Fax - 855-759-2835